



NAPA Filters Claims Process

- **Inform** your Support Specialist of the issue.
- **Take photo** of PGI date code and send it to your Support Specialist.
- **Fill out the claim form.** Make sure to include owner/installer information, vehicle information, product information and claim information, date code.
 - If possible, please include picture or video of the filter.
- **Include invoices** if there are repairs with the claim and the dollar amount requested.
- **Email completed form**, any supporting documents, and include the address where the filter is shipping from to your Support Specialist.

All the information above is required to file a claim. Once the claim is logged with product support a shipping label will be emailed to get the filter back for testing.